## Received & Inspected

Honorable Julius Genachowski, Chairman Commissioner Michael J. Copps Commissioner Robert M. McDowell Commissioner Mignon Clyburn Commissioner Meredith Attwell Baker

MAY 242010

FCC Mail Room

Federal Communications Commission 445 Twelfth Street SW Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

Video Relay Service allows deaf individuals to communicate by phone in American Sign Language. This lifealtering broadband service is a vital link that connects deaf people to the hearing community.

Ensuring that deaf individuals have access to VRS and encouraging improvements in VRS should be a high priority for you as Chairman and Commissioners of the Federal Communications Commission. The Americans with Disabilities Act requires the FCC to make available to all deaf individuals nationwide "functionally equivalent" communications.

You will soon determine the future of VRS. When you set the VRS rate, you will determine whether America makes progress toward the statutory goals of functional equivalence, nationwide access, and inclusion – or force deaf users to revert to TTY communications. And, you will determine whether VRS fulfills its potential to drive broadband adoption by the deaf, even in the face of disproportionate poverty, disenfranchisement, and isolation.

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| Sincerely,                   |  |
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| Signature Ray Bredt          | Date <u>5-14-10</u>                            |
| Name Ray Brecht              |  |
| Address 380/ Takky           |  |
| City (Pedat Mapids State IR, | ZIP 52404                                      |
| Email                        | <u>,                                      </u> |
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| Signature <u>Smanda</u> Zachi   | Date <u>May 15, 201</u> 0   |
| Name Amorbo Fochi               |                             |
| Address 2738 W Thorne St Unit   | 2006                        |
| City Jallahasso State FL        | zip <u>52303</u>            |
| Email (bio towh ) Ray yahro. Co | <u> </u>                    |
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| Signature Kul Kulhi        | Date <u>05/15/10</u>      |
| Name (19:00 ) ARCCH. S     | E.                        |
| Address 2738 WTHape ST.    | Unit 2006                 |
| City Yallahassas. FL State | Monday ZIP 37300          |
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| Sincerely,   |   |
| Signature Combined   | Date  |
| Name Valerie Wyrn  |   |
| Address 5227 Gum Tree Lot 18   |   |
| City Tallahasser State   | F/ ZIP 37804  |
| Email Valerie 2 hair @ yahro. com  |   |
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| Signature <u>Janey Roberts</u> | Date <u>5/18/10</u>   |
|--------------------------------|-----------------------|
| Name <u>Jancy Roberts</u>      |                       |
| Address 303 N Contro Stroot    |                       |
| City Perry State 7             | zip_ <u>32348</u>     |
| Email four Sweet angel @ yahoo | S. Com                |
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| Sincerely,                                   |               |           |  |
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| Signature July Buyund                        |               | Date      |  |
| Name and a Royant                            |               |           |  |
| Name Andre Bryant<br>Address 5227 (Jum tyace | lat #18       | <u> </u>  |  |
| City Tallabousse FL                          | State 3/nilda | ZIP 32304 |  |
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| Signature <u>Ansle M. Son</u> | eOlO   | Date _  | 5-19-10 |
| Name Frank MyDo               |        |         |         |
| Address 616 W 514th           | Ave    |         |         |
| City Tallahuser Sta           | te FIA | ZIP     | 32303   |
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| Signature Phyllis D. MCK Duck Date MCK 1920 |
| Name Phylis M Chourell                      |
| Address 1070 West 10th Aug                  |
| City Talla Capage State C ZIP 32303         |
| Email                                       |
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| Sincerely, Signature Zakasia Jashawh 744       | Date <u>OS -19-2010</u>           |
|--|-----------------------------------|
| Name Lakesia Lashawn Nix Address Las Barber Rd |                                   |
| city Crawfordville State Florida               | or queen mana 0780                |
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Address

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I urge you to establish a fair and predictable rate for VRS that will encourage VRS providers to invest in improving VRS and reaching more deaf individuals. The law requires it and it is the right thing to do.

| Sincerely,              |               |        |          |          |          |  |
|-------------------------|---------------|--------|----------|----------|----------|--|
| Sincerely,<br>Signature | Justia Burns  |        | <u> </u> | _ Date _ | 05/15/10 |  |
|                         | J. D.         |        |          |          |          |  |
| Name                    | Jessica Burns |        |          |          |          |  |
| <br>Address             | 2305 Killearn | Conter | Blud F.  | 126      |          |  |
| City                    | allahassee    | State  | FZ       | ZIP      | 32309    |  |
| Email                   | Kakekiwahine  | @ aul  | . Com    |          |          |  |
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| Sincerely,         | ( )           |                                       |
| Signature Jawly    | Yaris         | Date 5//4/10                          |
|                    |               |                                       |
| Name 55 Carolina   | gards         |                                       |
| Address 293) 0(Son | Read          |                                       |
| City tallahassee   | State Flourda | ZIP 32309                             |
| Email — MA         |               | · · · · · · · · · · · · · · · · · · · |
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Received & Inspected MAY 2 4 2010

FCC Mail Room

Federal
Communications
Commission
445 Twelfth Street SW
Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

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| Sincerely,              |          |           |
|-------------------------|----------|-----------|
| Signature Brent Paris   |          | Date      |
| Name Brent Paris        |          |           |
| Address 2931 blson RD   |          |           |
| city Tallabasee         | State CA | ZIP 32309 |
| Email BPACIS GIMANI.com | <b>\</b> |           |

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| Sincerely, Manual Varia         |                  |
|---------------------------------|------------------|
| Signature Signature Signature   | Date 5 - 15 - 10 |
| Name Brinda Xones               |                  |
| Address & 1982, HURDUNCE M      |                  |
| City Involvasse of State II     | ZIP 37307        |
| Email Blb renctita a) tinai com |                  |
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| Sincerely,               |          |      | ,     |
|--------------------------|----------|------|-------|
| Signature _ clar J       | mer      | Date | 5/10_ |
| Name                     |          |      |       |
| Address 1988 thereon The | eln_     |      |       |
| City Jally               | State 72 | ZIP  |       |
| Email                    |          |      |       |

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| Sincerely,  |              |
|---|--------------|
| Signature Francise & London                               | Date 5-15-10 |
| Name Francine & Henderson<br>Address 2416 Jackson buff Rd |              |
| Address 2416 Jackson buff Rd                              | Apt F-13     |
| City Tall Chases State Ila                                | ZIP 32301/   |
| Email african 1958 D+mail, Com                            | 7            |
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| Sincerely,   |                       |
|--|-----------------------|
| Signature Nucle R. Conry                           | Date <u>5-15-2010</u> |
| Name Nicole R. Cenry Address 3484 Barnstaple Drive |                       |
| Address 3484 Barnstable Drive                      |                       |
| City Tallahassee State Fl                          | ZIP <u>32317</u>      |
| Email hronny e gmail com                           | - <del></del>         |

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|---|--------------------------|-----------------------------------|--------------------|
| Sincerely,                                    |                          |                                   |                    |
| Signature                                     |                          | Date _                            | 5/15/10            |
| Name DARREN CONRY                             |                          |                                   |                    |
| Address 3484 BARNLSTAPLE DR                   |                          |                                   |                    |
| City TALLAMASSEF                              | State <u></u> <b>F L</b> | ZIP                               | 32317              |
| Email drc 329 @ gmail. Com                    |                          |                                   | ·                  |
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| Sincerely,   | 11/             |  |
| Signature Stephen                                      | Lelony/         | Date <u>5/17/16</u>                    |
| Name <u>Szephen lelonol</u> Address <u>H33 Harriet</u> |                 |  |
| Address 2133 Narriet                                   | DY              |  |
| City 79/10hossec                                       | State <b>*%</b> | ZIP 323 C3                             |
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| Sincerely,<br>Signature Busiduu        | <u></u>  |                    | Date <u>5.17.10</u> |
|--|----------|--------------------|---------------------|
| Name Brandi Leland                     |          |                    |                     |
| Address 2133 Harriet Dr                | · ,      |                    |                     |
| City Tallahassec<br>Email 12 landfam@a | State    | FL Z               | IP <u>32303</u>     |
| Email 12/andfam@a                      | mail com |                    |                     |
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| Sincerely,   |            |                               |   |
|--|------------|-------------------------------|---|
| Signature Puvo Mindel                                    |            | Date_5-16-10                  | _ |
| Name <u>Pierre</u> <u>michel</u> Address 1800 miccoscree | Commons Or | A0+470                        | _ |
| City tallanasse<br>Email Bigmanderfol yai                |            | ZIP 32368                     | _ |
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## Received & Inspected

Honorable Julius Genachowski, Chairman Commissioner Michael J. Copps Commissioner Robert M. McDowell Commissioner Mignon Clyburn Commissioner Meredith Attwell Baker

MAY 242010

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| Signature CC/h // / / / / / / / / / / / / / / / / |       | _ Date |
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| Address   |       |        |
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| Sincerely, Signature                   |                  | Date 5 // 6//0 |
|--|------------------|----------------|
| Name Brian Burnes                      |                  |                |
| Address 1800 Miccosukee Co             | omman Dr APT 420 | s              |
| City Tallahassee                       | State <u>FL</u>  | ZIP 32.30 8    |
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Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

I am a deaf person who uses Video Relay Service over broadband to communicate in American Sign Language, my primary language. For those of us who are deaf, VRS is a life-altering broadband service that is a vital link to the hearing community.

Ensuring that deaf individuals have access to VRS and encouraging improvements in VRS should be a high priority for you as Chairman and Commissioners of the Federal Communications Commission. The Americans with Disabilities Act (ADA) requires the FCC to make available to all deaf individuals nationwide "functionally equivalent" communications.

You will soon determine the future of VRS. When you set the VRS rate, you will determine whether America makes progress toward the statutory goals of functional equivalence, nationwide access, and inclusion – or force deaf users to revert to TTY communications. And, you will determine whether VRS fulfills its potential to drive broadband adoption by the deaf, even in the face of disproportionate poverty, disenfranchisement, and isolation.

I was deeply disturbed to see the Commission's recent Public Notice on VRS rates. These proposals will push VRS providers into bankruptcy and mean an end to VRS.

You should be increasing the availability and use of VRS, not cutting back. You should adopt a rate that encourages continuing improvements in VRS technology. Recent developments in VRS are a good example of how the service can be improved, such as enhanced 911 services, 10-digit numbering, a larger and better-trained pool of interpreters, and better videophones with an array of enhanced features. Monthly payments for broadband are a big expense for many deaf people, and instead of trying to cut back on VRS, you should be exploring ways to make VRS over broadband more affordable to deaf individuals.

Progress toward functional equivalence will be destroyed if the FCC does not encourage VRS providers to improve VRS and make it more widely available. VRS is a recent and dramatic advancement that benefits those who are deaf, but so much more can be done. It would be tragic if the FCC were to destroy this broadband service that is so vital to the deaf.

| Sincerely, Signature          | Date 5719/10       |  |
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|                               | Date               |  |
| Name Name                     | <del></del>        |  |
| Address 1 400 Carrel Regel (n |                    |  |
| City Tally State FC           | zip_ <u>323/2-</u> |  |
| Email JAMES (0) SOVENSON-COM  |                    |  |
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**FCC Mail Room** 

Federal Communications Commission 445 Twelfth Street SW Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

Video Relay Service allows deaf individuals to communicate by phone in American Sign Language. This lifealtering broadband service is a vital link that connects deaf people to the hearing community.

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| Sincerely, Signature Roull A            | Miv       | Date _ | 5718/10  |
|---|-----------|--------|----------|
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